

IMPORTANT INFORMATION - PLEASE READ



TOWN OF CRESTON PROPERTY TAXES FOR BUSINESS, LIGHT INDUSTRY, AND RECREATION/NON-PROFIT



Town of Creston property taxes for businesses will decrease in 2020. In addition, the Province is taking significant steps to support B.C. businesses through the COVID-19 pandemic by reducing the provincial school property tax rate for classes 4, 5, and 6 by 75% as part of B.C.'s COVID-19 Action Plan.

Following Provincial recommendations, business, light industry, and recreation/non-profit taxes are due **4:30 p.m., July 2, 2020** as stated on the Tax Notice. **However**, in order to support enterprises affected by COVID-19, no late penalties will be applied to property taxes paid on or before **4:30 p.m., September 30, 2020**. If full payment has not been received, a late penalty of 10% on the *remaining balance* will be applied to your account on October 1, 2020. **This applies to property classes 4, 5, 6, 7, & 8.** If there is a residential class 1 portion included on your assessment in addition to the above classes, the revised penalty date applies to the whole property.

Properties with only residential, utility & farm classes (1, 2, & 9) are not included in this program and penalties will be applied July 3, 2020 on unpaid balances.

Due to the COVID-19 pandemic, Town Hall is currently not open to the public. The health and safety of our citizens is our main priority. There are several ways to pay your business property taxes (listed on the reverse) without physically visiting Town Hall. Please see the following instructions to access your account information online.

Viewing Your Tax Account:

Online at www.creston.ca

1. Google Chrome or Firefox are recommended for best user experience.
2. On the www.creston.ca homepage's left menu click "**Property Tax & Utility Account Log In**".
3. Detailed instructions for registering an account are located on this webpage. Use the Quick Links on the right menu to Login or Register your Property Tax account.

NOTE: Due to recent software updates, **all users who registered prior to April 8, 2020 must re-register their accounts.**

Contact Us:

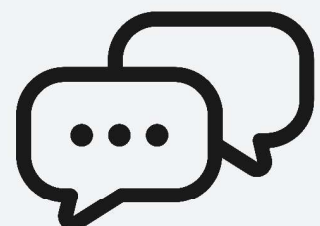
Mail: Town of Creston, Box 1339, Creston BC, V0B 1G0

Secure Drop Box: Located on street level at Town Hall
(238 - 10th Avenue North)

Phone: (250) 428-2214

Email: info@creston.ca

Fax: (250) 428-9164





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Payment Methods

Cheque / Money Order:



Cheques, including cheques postdated to July 2nd, 2020, are welcome. Ensure your property's 11-digit roll number, starting with 413, is in the memo line. All cheques must be payable to **Town of Creston**.

Mail to the Town of Creston, Box 1339, Creston BC, V0B 1G0 or place in our secure mail drop box located street level at Town Hall (238-10th Ave. North).

Online Through Your Banking Institution:



Add us as a payee – search for “Creston” and review available options.

Unfortunately, this may not be an option for Scotiabank, HSBC and some out-of-province Credit Unions. Questions and concerns regarding the setup need to be directed to your banking institution.

In Person At Your Local Bank Or Credit Union:



Please note that out-of-province Credit Unions, HSBC and Scotiabank may not offer this service.

E-Transfer:



Contact Town Hall to discuss options.

Credit Card:



A third party company processes credit card payments on the Town's behalf for an **additional fee**.

- Visit www.creston.ca and click “Property Tax & Utility Account Log In”.
- Scroll to the bottom of the page and click the “Option Pay” button.
- Type the payment amount in the “Payment Card Amount” field and the Load Fee amount will populate. This load fee is eligible for card benefits (cash back/ points etc.) Payments and Load Fees are non-refundable.

Mortgage Companies:



If taxes are collected in conjunction with your mortgage, we advise the Mortgage Company the amount owing on your property. The Mortgage Company pays on your behalf.

The Town is not able to assist in resolving any discrepancies between the amount collected and/or paid on your behalf. Please contact your Mortgage Company directly.

We are here to help!

Phone: (250) 428-2214 | Email: info@creston.ca | Fax: (250) 428-9164
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