



CRESTON VALLEY
TOWN of CRESTON

TOWN VIEWS

A PUBLICATION FOR TOWN OF CRESTON RESIDENTS | JUNE 2026

COMMUNITY CONNECT

Wednesday, June 24 | 4:00 p.m. to 7:00 p.m.

Community Connect Returns June 24 with Free Family Fun, Games, Food, and Surprises

If last year's Community Connect event taught us anything, it's this: Creston really loves free hot dogs!



The turnout was so incredible that organizers found themselves scrambling to restock grills as hot dogs disappeared faster than they could cook them. It was a fantastic evening filled with laughter, connection, and community spirit, and this year's event promises to be even bigger, better, and even more fun!

The Town of Creston is inviting everyone to Community

Connect on Wednesday, June 24, from 4:00 p.m. to 7:00 p.m. at Parkview, right in front of the large teepee.

The Community Connect event will transform the park into a lively celebration where residents can meet the people behind the Town of Creston while enjoying games, activities, music, prizes, and plenty of family friendly fun.

One of the exciting additions this year is the Community Connect Passport. When you arrive, you'll receive a passport that you can take from booth to booth. Visit each Town department, participate in their activity, and collect a stamp along the way. Once you've filled your passport with stamps from every booth, bring it back to the event organizers to claim a prize. It's a fun way to explore everything the Town does while encouraging visitors to experience every activity.

Each Town department will host its own interactive booth designed to showcase the services they provide in a fun and engaging way. Public Works will bring a big pile of dirt along with digging toys for aspiring equipment operators. The Town's physician recruiter will return with a giant version of the old-school game Operation,



which proved to be one of last year's most popular attractions.

The Finance Department will be bringing a pile of money and introducing visitors to the exciting world of Crestonopoly. The Communications Department will be inviting kids and families to help paint a giant community pencil, creating a colourful collaborative art project throughout the evening. Infrastructure Services will have the radar speed signs set up once again, giving children (and parents) the chance to test their speed and see if they can outrun last year's results.



One of the biggest attractions for many kids is sure to be the emergency vehicles. The Creston Fire Department and RCMP will be on site with their vehicles open for exploration, giving young visitors a chance to get an up-close look at the equipment they see responding around town. Firefighters and police officers will be available to answer questions, show off their gear, and chat with community members throughout the evening. Who knows, it might even inspire a few future firefighters and police officers!

Throughout the evening, visitors can enjoy free face painting, lawn games, bubbles floating through the park, music from a live DJ, dancing, and a variety of other surprises that organizers are keeping secret for now.

Mayor and Council will also be on hand, giving residents an opportunity to stop by, ask questions, share ideas, and get to know the people serving the community.



Adding to the evening's festivities, Robin Louie from Lower Kootenay Band will share a traditional cultural story at the teepee at 5:00 p.m. and again at 6:00 p.m., offering attendees a meaningful opportunity to gather, listen, and learn.

While many of the activities are geared toward younger children, everyone is welcome. Whether you're bringing the kids, meeting up with neighbours, catching up with friends, or simply enjoying the atmosphere from the sidelines, there's something for everyone to enjoy.

And yes, the hot dogs are back.

Best of all, everything is completely free. Free hot dogs. Free activities. Free prizes. Free fun.

Community Connect is all about bringing people together, celebrating community, and creating opportunities to connect in a relaxed and welcoming atmosphere. It's a chance to learn more about the services that help keep Creston running while enjoying an evening filled with laughter, conversation, and community spirit.

So grab your family, invite your neighbours, and join us for an unforgettable evening at Community Connect.

We'll see you there, Creston!



Water Restrictions - Stage 1

June 1st marks the beginning of the Town of Creston's Stage 1 water conservation measures (watering of lawns, gardens, trees and shrubs only between the hours of 7 pm - 10 am). Watering using drip irrigation, a watering can and/or hand held hose which eliminates over-spray, is permitted at any time.

These water conservation measures go into effect every year from June 1 to September 30, regardless of seasonal weather patterns.

For a complete description of the Town of Creston water conservation measures visit creston.ca and search for 'water restrictions'!

Please contact the Town at 250-428-2214 with any questions.

Radon Test Kit Results are In

If you participated in the Radon Test Kits program, your results are in!

All reports have now been sent out by email. If you haven't received yours yet, please be sure to check your junk/spam folder just in case it landed there.

Thank you to everyone who participated in the program.



Town of Creston Introduces the Service Excellence Initiative

As Creston continues to grow, it's important that residents have a foundational understanding of what services the Town provides, what they can expect for the taxes they pay, and how we check that those services are working well. This work builds on the Town's commitment to being open, planning ahead, and making sure services are meeting the needs of the community.

The Town of Creston is introducing Levels of Service (LOS) and Key Performance Indicators (KPIs) across all municipal services. This initiative strengthens transparency, improves decision making, and ensures residents clearly understand what services the Town provides and what they can expect from them.

What Are "Levels of Service"?

Levels of Service are what you can expect from the Town in key service areas such as roads, water, parks, fire services, and permitting. Each Level of Service includes:

- What we do (e.g., maintain roads, provide drinking water)
- How well we do it (quality expectations)
- How quickly or how often we deliver the service
- What resources are needed to deliver it
- How we manage risks during unusual events like storms or emergencies

This approach brings consistency across services and aligns with best practices used in the Town's asset management and strategic planning frameworks.

What Are Key Performance Indicators and Why Do They Matter?

Key Performance Indicators (KPIs) are simple measures that track how we are performing. Examples may include:

- Snow clearing completion times
- Water system reliability
- Park inspection cycles
- Building permit processing timelines

KPIs help us:

- Ensure services meet expectations
- Identify areas for improvement
- Report performance to Council and the public
- Align resources with community needs

Municipalities that use KPIs experience improved accountability and risk management while strengthening trust with residents.

What Residents Will See in 2026

Throughout the year, the Town will begin publishing:

- A Level of Service description for each major service
- A public dashboard showing how services are performing
- Clear explanations of service targets and constraints
- Annual reporting on achievements and areas for improvement

How This Benefits You

- Better clarity on what services you can expect
- More transparent reporting on how the Town is performing
- Enhanced decision making for Council and Administration
- Improved alignment between community expectations, service delivery, and budgets

The Town of Creston's Service Excellence Initiative will help ensure your municipal services are reliable, efficient, and aligned with Creston's long-term goals by clearly showing what you can expect and how we are performing.

To learn more about this new approach and to stay up to date as it rolls out across Town services, visit [creston.ca](https://www.creston.ca) for updates, reports, and upcoming information.